

ABSTRAK

Lamara, Rahma Dewi. 2015. *PERSEPSI PASIEN RAWAT JALAN TENTANG PELAYANAN PEMBERIAN INFORMASI OBAT DI INSTALASI FARMASI RSUD Dr. M. M. DUNDA LIMBOTO*. Skripsi. Jurusan Farmasi. Fakultas Ilmu-Ilmu Kesehatan dan Keolahragaan. Universitas Negeri Gorontalo. Pembimbing I Dr. Teti S. Tuloli., M.Si., Apt dan Pembimbing II Madania., S.Farm., M.Sc., Apt

Pelayanan informasi obat kepada pasien bertujuan agar pasien mengetahui penggunaan obat yang diterimanya. Informasi yang diberikan antara lain nama obat, indikasi obat, dosis, cara penggunaan, interaksi obat atau dengan makanan, efek samping dan cara penyimpanan. Tujuan penelitian ini adalah Mengetahui Persepsi pasien rawat jalan tentang pelayanan pemberian informasi obat di Instalasi Farmasi RSUD Dr. M. M DUNDA LIMBOTO. Penelitian ini merupakan jenis deskriptif, dengan pendekatan *cross sectional*, dimana data sekunder diperoleh dari pemberian kuesioner kepada 54 pasien rawat jalan di Instalasi Farmasi RSUD Dr. M. M DUNDA LIMBOTO. Teknik pengambilan sampel secara *consecutive sampling*. Data dianalisis menggunakan distribusi frekuensi dengan program SPSS 16.0. Hasil penelitian menunjukkan bahwa 59.2% pasien berpersepsi sangat penting, 35.1% pasien berpersepsi penting, 7.4% pasien berpersepsi cukup penting dan 1.8% pasien berpersepsi kurang penting.

Kata Kunci: Persepsi, Pelayanan Pemberian Informasi Obat, RSUD. Dr. M. M. Dunda

ABSTRACT

Lamara, Rahma Dewi. 2015. OUTPATIENTS' PERCEPTION ON THE DRUG INFORMATION SERVICE AT THE PHARMACEUTICAL INSTALLATION OF DR. M. M DUNDA LIMBOTO HOSPITAL.

The drug information service to the patients is aimed at informing the patients on the usage of the drugs/medication that they received. This information generally contains the name of the drug, drugs' indication, dosage, usage, drug interaction or with food, side effect, and storage. The objective of this research was to find out the perception of the outpatients on the drug information service provided by the pharmaceutical installation of Dr. M. M. Dunda Limboto Hospital. This was a quantitative descriptive research with cross sectional approach, in which the primary data were obtained from questionnaire distributed to 54 outpatients at pharmaceutical installation of Dr. M. M. Dunda Limboto hospital. The sample was taken through consecutive sampling method and then the frequency distribution of the data was analyzed using the SPSS 16.0. The analysis showed that 59.2% of the patients perceived the drug information service was very important, 35.1% of the patients said it is important, 7.4% of the patients said it was moderately important, and 1.8% of the patients said it was less important.

Keywords: Perception, Drug Information Service, Dr. M. M Dunda Limboto Hospital

