

Chapter I: Introduction

This chapter aims to explain the background of this research. This chapter consists of Basic consideration, research question, research objective, scope of study, and significance of research. Basic consideration is a brief explanation about the topic of this research. In research question, there is a question about the problem. Then research objective is linked with the research question because research objective is going to answer and explain the aim of research question. This research also have its limit and it is explained in the scope of study. The last is the significance of research. It is important because it explains the benefits of this research.

Basic Consideration

The terminologies of an occupation is mostly unheeded by the people. There are some occupations that have their own technical terminology or it is called Jargon. Widarso (1989) states that “Jargon refers to the words that are known and used by a certain group of people which usually concerns with a certain field of occupation. In the other meaning jargon is the technical language of a particular profession” (p. 63). It has similar meaning with Register, but the difference is according to Joe Devney (2013), "Jargon" refers to the specific lexicon used in a profession or other community of practice. That is, words that outsiders wouldn't understand, or who would use differently--sailors, for example, talk about "port" and "starboard" instead of left and right. Those terms are not used outside of a maritime context. Devney (2013) also states that "Register" refers to the level of formality of the speech. In a casual conversation with friends, you will likely use

more colloquialisms, contractions, and incomplete sentences than you would talking to, for example, a judge in court. The first is an informal register, the second a very formal one.

Jargon is commonly associated with a subject, occupation or business that uses a standard word or phrase. It is not created to make a certain limit or secret, although it is unintelligible for the other people who don't belong to that particular profession. It was only because of the economical consideration. There are some familiar terminologies of the particular professions. People are able to use the terms in their daily conversation. However there are several terms that people often hear but they don't understand the meaning. People have to know more about the expressions of some professions which is close to their life. They need to study carefully about its jargon. An example is when they are in the hospital and they are talking to the doctor or nurses, they will find the perplexing words. If they don't seek the meaning of it, it will confuse them.

Register is sometimes used in certain communities. Starts from the efforts of people who are involved in quickly, accurately, and efficiently communications within a group and then they create a special expressions. Each member of the group can assume they already know each other because they have the same knowledge, experience, and interests. Some linguists stated that Register is a language style. The use of register depends on the particular moments, what you do, with whom you talk, and the means used. There are some Register or slang that can be considered as a variety of language that is not official and it is used by teenagers or certain social groups for internal communication as an effort to make

the other groups or people do not understand. However from all of the explanations above, there are experts who stated that jargon and register are a part of variants language and created by the agreements.

This research aims to identify the technical jargon of Aviation. Nowadays almost everyone uses that service. This field is close to everyone. Indonesia is one of the country where the people chose Aviation as their primary choice for transportation. In this case finding out the hidden meaning of some terms is very helpful because new passengers will be confused when they are on a trip using an airplane. Actually it is not only for new passengers but for all passengers and general people. People will find some peculiar terms when they go to the airport and also in the airplane. All of the Aviation terms uses English and people can find those words from the dictionary but sometimes there are several terms that have different meaning from the meaning in the dictionary, and some words are not common in the daily life. For the example:

“Belly Landing” if we look up in the dictionary for these words, *Belly* means *stomach* but what it actually means is the emergency Landing without wheels.

“Blue Juice” it is used by the cabin crew to state about the water in the Lavatory. *There’s no **blue juice** in the lav.*

Some people are considered the technical terminology is not important thing. The fact is it is important to make it easier for the conversation between the crews with crews and also the crews with passengers. If you are a road warrior or you are always flying with an airplane, you might already know some of aviation jargon,

but if you don't have any time to travel or you are flying for the first time, you will be confused by these terms that are used by airline crews. It is very useful for everyone to learn those jargons for future reference. Even though Aviation terms are in English, it does not mean that everyone who knows English, learns English or good in English can understand these terms, included the people who are come from the country which has English as their first Language. As students of English Department, who is able to speak english, this research helps us to compare those terms with our knowledge and take the positive values from this research.

This research is classified the use of technical jargon in aviation. There are several terms that we can find in the airplane, around the airport and also in each situations like an emergency situation and during the flight. We can also hear those terms in the formal and informal conversation or announcement by the cabin crews/flight attendants.

This research must be conducted due to scientific reasons that are already explained previously. The researcher observed air crews that have schedule in Gorontalo, there are five Flight Attendants of Lion Air companies. They gave explanations and informations about this Topic.

Research Problem

This research is set out to provide answers to the following research question:

“What are the technical jargons used by flight attendants of Lion Air”?

Research Objective

This research aims to find out the jargons used by flight attendants that make them

are easier to communicate and shorten the terms, and to make general people understand the meaning of aviation jargons. This research also aims to give information about Aviation Jargon, it will help the Flight attendants to share knowledge between each other and also with the passengers.

Scope Of Study

Limitations of this research are: First, this research is only focused to identify the use of technical Jargon in Aviation specifically for the flight attendants, and the terms which consist on words, phrases, abbreviations and accronyms. Then this research is focused to identify the terminologies that we could find in the airplane, at the airport, and also in each situations those are existed in announcements and conversations. Second, the participants of this research are five flight attendants of Lion Air because of the limitation on the amount of flight attendants in every airplane and the time is too short to meet them. Lion Air is also one of the airplane in Gorontalo which is has more flight schedules to Gorontalo and one of the airplane that has to stay one night in Gorontalo, it made it is easier to find the flight attendants and conduct the direct interview. The other reason is because the Flight Attendants of Lion air have terms that are not confidential or there are no limit between the passengers and them. Also Lion Air is the most common choice in Gorontalo City.

Research Significance

Theoretical Significance

Theoretically, the results of this research will be a reference for people who want

to learn more about Jargon, which is one of the variants of language in Sociolinguistic. They will find the types of Jargon in this research. This research also can help the students to understand more about the theory of jargon and find the Jargons that frequently used in Aviation specifically amongs the Air crews (Flight attendants) because almost everyone has ever already experienced in flying with an airplane.

Practical Significance

Practically, this research can be a reference for the next academic students who want to find another explanation and example of Jargon, and be a guideline for them if they would like to analyze the simillar topic with this research or deeper than this. The students have some explanations about the differences of language variants in sociolinguistic, specifically the differences between Jargon and Register from this research. The most specific significance is for helping the people to understand the terms of aviation, because even the people in Indonesia who have knowledge about the English, and people who are living in the country with english as their first language, they cannot understand the meaning of several terms in Aviation.

The other significance of this reserach is for the general things. This is for the people who dont belong to the aviation field and also for all of the crews or people who are working in this occupation. From the analysis of the Technical Terminologies or Jargon in aviation, we can find several terms and the real

meaning of those terms. And also we will know the use of technical jargon in aviation based on the place and each situations.

Then the important purpose is also to avoid a miscommunication or misunderstanding and help people when they are on board with the airplane. In addition this reasearch raises awareness about the problem of miscommunication is not a customary thing and they can not ignore that. And some professions have to explain more to minimize a misunderstanding and miscommunication so a trivial problem willll not happen and give a bad impact.

The last significance is for English Department students who want to be one of flight attendants after they passed this step in university.