

## Chapter V

### Conclusions and Suggestions

This chapter provides the information on how the overall summary or conclusion of this research is presented. This chapter covers up two sub topics, those are conclusion and the suggestion in its relation to the students' perspective towards the language laboratory in English Department , State University of Gorontalo.

#### *Conclusions*

Based on the description in findings and discussions about the students' perception towards the language laboratory in English Department, therefore, it can be concluded that there are some students who do not feel fully satisfied with the quality and services given in language laboratory.

From the result of the questionnaires with these participants believe that the language laboratory should have helped them in learning English, however, they think that language laboratory is not supported with some tools which are needed by them in order to improve their language skills. Such as the headsets which are provided in language laboratory are not working properly, the computers are broken, the very slow internet access or the Wi-Fi sometimes makes them feel frustrated when learning in language lab. They also argued that the language laboratory is not really comfortable since the people could speak loudly and come and go easily. They said that language laboratory should be a very comfortable place to learn and practice their English skill, in contrast, they found it is difficult to learn and to keep focus while learning in language laboratory

### *Suggestions*

Based on the data findings and discussion, it revealed that there are some major points that should be fixed in language laboratory, thus the following are the suggestions based on the findings of this study:

1. The tools which are broken need to be repaired
2. The software in language laboratory should be up dated
3. The language laboratory should provide better service and make a comfortable atmosphere for the students to learn and use the language laboratory.

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