

**THE ANALYSIS OF STUDENTS' DIFFICULTIES IN LISTENING FOR GENERAL  
COMMUNICATION**

*(This research conducted at the second semester student of English Department)*

**SKRIPSI**

*Presented to English Department*

*Faculty of Letters and Culture*

*As partial fulfillment of  
sarjana pendidikan*

**Composed By :**

**GISKAWATI**

**321 412 129**



**ENGLISH DEPARTMENT  
LETTERS AND CULTURE FACULTY  
UNIVERSITAS NEGERI GORONTALO**

**2019**

## ABSTRACT

**Giskawati, 321 412 129. 2019. "The Analysis of Students' Difficulties in Listening for General Communication. (*This Research Conducted at The Second Semester Student of English Department*). Skripsi. English Department, Letters and Culture Faculty, Universitas Negeri Gorontalo. Principal Advisor, Dra. Elsje L. Sambouw, M. Hum and Helena Badu, S.Pd., M.pd.**

This study aimed to find out the students' difficulties in listening for general communication. This study was designed by using qualitative method. The participants of this research were referred to students at second semester in English department. However, the researcher just took 25 students as a sample of research. The techniques of collecting the data were Observation and interview. Observation was conducted in three meetings. Thus, the students were interviewed in order to find out the information of students' difficulties in listening. The techniques of analyzing the data were started from reducing the data, displaying the data, and concluding the data. The result of this study showed that the students had difficulties in listening for general communication. In particular, they had difficulties in vocabulary, pronunciation and speech rate. Firstly in vocabulary, most students had lack or limited vocabulary that made them difficult to understand the contents of the text. Secondly in pronunciation, the students were interfered by the unclear pronunciation of speakers that was dominantly affected by the various accent of the speaker. Lastly, the students also admitted that the speech rate had contributed in their difficulty in listening where the faster the speaker spoke, the harder for the students to understand the message of the listening.

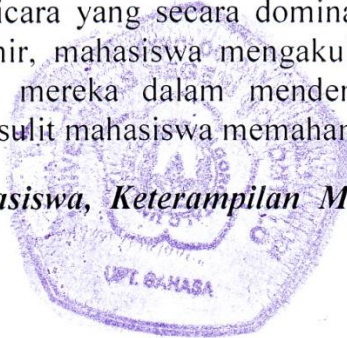
***Key Words: Students Difficulties, Listening for General Communication***

## ABSTRAK

Giskawati, 321 412 129. 2019. “Analisis Kesulitan Mahasiswa dalam Keterampilan Mendengar pada Komunikasi Umum. (*Penelitian pada Mahasiswa Semester Dua Jurusan Pendidikan Bahasa Inggris*). Skripsi. Jurusan Pendidikan Bahasa Inggris, Fakultas Sastra dan Budaya, Universitas Negeri Gorontalo. Pembimbing 1, Dra. Elsje L. Sambouw, M.Hum dan Pembimbing 2, Helena Badu, S.Pd., M.Pd.

Penelitian ini bertujuan untuk mengetahui kesulitan mahasiswa dalam keterampilan mendengar pada komunikasi umum. Penelitian dirancang dengan metode kualitatif. Objek penelitian adalah mahasiswa semester dua jurusan pendidikan Bahasa Inggris. Namun, peneliti hanya mengambil 25 mahasiswa sebagai sampel penelitian. Teknik pengumpulan data adalah observasi dan wawancara. Observasi dilaksanakan pada tiga pertemuan. Para mahasiswa diwawancarai untuk mengetahui informasi tentang kesulitan mereka dalam mendengarkan. Teknik analisis data dimulai dari reduksi data, menampilkan data dan kesimpulan data. Hasil penelitian menunjukkan bahwa mahasiswa mengalami kesulitan dalam mendengar pada komunikasi umum. Kesulitan mereka secara khusus yaitu pada kosakata, pelafalan dan kecepatan berbicara. Pertama, dalam kosakata, sebagian besar mahasiswa mengalami kekurangan dan keterbatasan dalam kosakata yang membuat mereka kesulitan memahami isi dari teks. Kedua, dalam pelafalan, mahasiswa terganggu oleh pelafalan yang kurang jelas oleh pembicara yang secara dominan dipengaruhi oleh berbagai aksen dari pembicara. Terakhir, mahasiswa mengakui bahwa kecepatan berbicara berkontribusi pada kesulitan mereka dalam mendengar dimana semakin cepat pembicara berbicara, semakin sulit mahasiswa memahami pesan yang disampaikan.

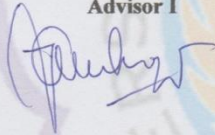
**Kata kunci:** *Kesulitan Mahasiswa, Keterampilan Mendengar pada Komunikasi Umum*



## APPROVAL SHEET

**Name** : Giskawati  
**Student ID** : 321 412 129  
**Department** : English Department  
**Faculty** : Letters and Culture  
**Title** : The Analysis of Students' Difficulties in Listening For General  
Communication

Advisor I



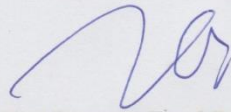
Dra. Elsie L. Sambouw, M. Hum  
NIP. 196004051986022001

Advisor II



Helena Badu, S.Pd., M.Pd  
NIP. 19840427200812202

Legalized by:  
The Head of English Department



Novi Rusnarty Usu, S.Pd., M.A  
NIP. 19800111 200501 2003

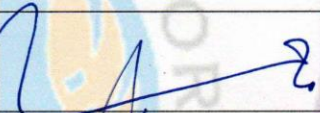



**LEGALIZATION SHEET**

**Date** : 28 Agustus 2019

**Time** : 09:00

**Examinee** : Giskawati

**Students' ID** : 321 412 129

NO.	EXAMINERS	SIGNATURE
1.	Muziatun Mukadji, M. App. Ling., Ph.D	
2.	Nurlaila Husain, S.S., M.Pd	
3.	Dra. Elsje L. Sambouw, M. Hum	
4.	Helena Badu, S.Pd., M.Pd	

**Dean of Faculty of Letters and Culture**



**Dr. H. Harto S. Malik, M.Hum**

**NIP. 19661004 199303 1 010**